



Quarterly Update

April—June 2019



CO's SITREP Col. Lawrence F. Miller

Col. Miller gives an address at the 22 May 2019 Joint FBI Training event at the FBI Academy, MCB Quantico, Virginia.

This year, the second quarter ended with the beginning of an exciting new journey: the Marine Corps will host DoD Warrior Games 2020 in San Antonio, Texas highlighting an exceptional military city and the strength and resilience of wounded warriors.

The Wounded Warrior Regiment (WWR) Warrior Athletic Reconditioning-Program, which supports and plans large-scale rehabilitative events such as the Warrior Games, is compiled of incredible professionals forever finding solutions that change people's lives. They cannot make that magic alone, though; WWR staff members from every section: operations, logistics, IT, strategic communications, all work tirelessly on each

event, large and small. Many of these events will be highlighted throughout this quarter's update.

Also this quarter, WWR leaders were asked to brief Tunisian officials and a French delegation on how we execute the Recovery Coordination Program. To the international community, the Marine Corps spectrum of support to Marines and families is worth emulating. These efforts may be less obvious to those on the outside, but WWR's team is forever improving the lives of recovering service members and their families through coordinated non-medical support. Their continuing recovery and success is our mission, and we remain ever faithful to them and the mission of the USMC.

Semper Fidelis.

Keeping Faith

Marines, Sailors, and their families may receive support from one or more WWR assets due to our holistic approach to care. The numeric portion depicts the total number of service members supported per program this quarter.

187



District Injured Support Coordinators (DISC) / Field Service Representatives (FSR)

499



Reserve Medical Entitlements (RMED)

5,810



Wounded Warrior Call Center and Battalion Contact Centers

395



Medical Section

991



Recovery Care Coordinators (RCC)



MEDICAL SECTION



395 Total / 205 New Cases

The **Medical Section** provides medical subject matter expertise, advocacy, and liaison to the military and civilian medical communities through a team of licensed clinical care advocates. The Medical Section reviews incoming cases to assess behavioral health needs, capture statistical information on diagnoses, and facilitate swift access to care. **This quarter, the Medical Section supported 395 Marines, including 205 new cases**



RCC



991 Total / 237 New Cases

Recovery Care Coordinators (RCCs) work with Marines and Sailors and their families to develop and execute their comprehensive recovery plans. **This quarter, RCCs supported 991 Marines and Sailors, including 237 new cases.** RCCs are part of the Marine's or Sailor's recovery team, working closely with the command and medical team to optimize recovery.



WWCC

| WWBCC



4,833 Total / 210 New | 977 Total / 192 New

The **Sergeant Merlin German Wounded Warrior Call Center (WWCC)** conducts outreach calls to WWII Marines and veterans, and receives calls for assistance on a 24/7 basis. **This quarter, the WWCC supported 4,833 Marines, Sailors, and families, including 210 new cases.** This support is available to anyone, regardless of whether they were previously assigned to the WWR.

The two **Wounded Warrior Battalion Contact Centers (WWBCC)** conduct outreach calls to active duty Marines and Sailors who are recovering with their parent commands. **This quarter, the WWBCCs supported 977 Marines, Sailors and families, including 192 new cases.** The centers also offer support to commands and receive calls for assistance.

After more than three months without contract support, the WWCC and WWBCCs returned to full operating status April 24. Since that time, the reception from our wounded, ill and injured population has been phenomenal, and our staff members are rising to the challenge of ensuring each Marine and veteran receives the support they need. In July, the WWCC will begin to assist the Marine for Life Program in their support to the more than 35,000 Marines who transition to civilian life each year.

The Impact of WWR Outreach: On June 25th, non-medical case manager, Christopher Skidmore, conducted an annual outreach to a Veteran Marine. The Marine answered and immediately thanked him for reaching out, as he had recently been released from inpatient care for multiple mental health issues and was having a tough time. The Marine continued with his praise stating, "I am so grateful for your yearly call, especially this year. Every time you call me, the call center always follows through and is consistent. I really need that in my life as I move forward." This is a perfect example of "keeping faith" in action, increasing the resiliency of our population. This story is just one of hundreds that happen as we connect with our population. We are proud to support all Marines who wish to remain Etiam In Pugna.

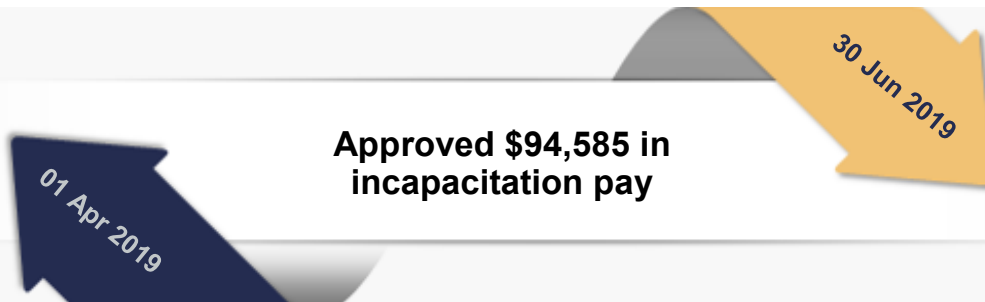


RMED



499 Total / 131 New Cases

The Reserve Medical Entitlements Determination Section (RMED) manages all cases of Marine reservists in a medical hold status or a line of duty status. **This quarter, RMED supported 499 Marines, including 131 new cases.** As a Headquarters Marine Corps function, RMED processes initial applications and periodic certifications in support of Marine reservists around the world. Through a liaison at Marine Forces Reserve Command in New Orleans, WWR is able to ensure coordinated support for the unique needs of wounded, ill, and injured Marine reservists.



DISCs/FSRs



187 / 61 New Cases

District Injured Support Coordinators (DISCs) are mobilized reserve Marines who provide assistance to Marines and Sailors recovering away from military bases, transitioning to veteran status, or medically retired to the Temporary Disability Retired List. **Field Support Representatives (FSRs)** are contracted support that function as DISCs. **This quarter, DISCs and FSRs supported 187 Marines, Sailors, and families, including 61 new cases.** DISCs and FSRs are geographically dispersed throughout the US to be able to reach a Marine or Sailor in need within 24 hours. They provide support for just one instance or over a period of time. Additionally, some DISCs currently serve the Wounded Warrior Call Center, providing critical 24/7 support by phone.

Keeping the Faith — Behind the scenes, DISCs and FSRs are geographically dispersed, working from home offices or Veteran Affairs centers, receiving phone calls every hour of the day and night—and these individuals are making a quiet and critical difference in the lives of veterans. Here is one highlight from this quarter:

Marine Veteran Receives Service Dog *Franklin, Tennessee*

In 2004, Corporal Rogers (pictured far left) served a second deployment to Iraq as a Reservist and infantry rifleman in support of Operation Iraqi Freedom. Rogers' unit fought in the Second Battle of Fallujah to clear the city of insurgents and reclaim it. In May, Rogers, who has been living with the aftermath of serving in one of the deadliest areas of Iraq, received a service dog through a recommendation written by WWR DISC Gunnery Sgt. Timothy Talbot and from Weekends with Warriors and Global K9.



Around the Regiment

FBI-Joint Training Event Quantico, Virginia

Recovering service members from the Marine Corps and Army combined with Federal Bureau of Investigation (FBI) staff during a joint physical training, job fair, and morale building exercise at the FBI National Academy located at MCB Quantico, Virginia. The FBI Academy hosted this event as part of a hiring initiative and morale building exercise.



2019 DoD Warrior Games Tampa, Florida



The 2019 Department of Defense Warrior Games were held in Tampa, Florida, June 21-30. Team Marine Corps consisted of 40 veteran and active duty wounded, ill, or injured Marines who competed in various sports against the other services and allied nations. The Warrior Games were established in 2010 as a way to enhance recovery and rehabilitation and inspire wounded, ill and injured service members to continue growing and achieving.

Team Marine Corps broke NINE Warrior Game records total.

Around the Regiment

Paddle Sports Day

*Wounded Warrior Battalion-East (WWBn-E)
Camp, Lejeune, North Carolina*

The recovering service members of WWBn-E showed their water sports abilities on paddle boards and kayaks in the waters of New River aboard Camp Lejeune. Alpha Company claimed the bragging rights, proving they have the physical and mental toughness to persevere after completing the timed relay races and Marine Corps history quiz in the quickest and most efficient manner. It was a true test of teamwork to come out on top.



Former WWR RSM Gives Back

San Antonio, Texas

Pictured from left to right: Sgt. Hollinghead, Lance Cpl. Kuwalik, Cpl. Deleon show off their success from a weekend fishing (and in this case, catching) trip led by a former recovering service member, Staff Sgt. Ortega (ret.). Mr. Ortega is now a boat captain running his own business as a fishing guide in Texas and is able to give back by supporting WWR through fishing trips. Mr. Ortega was severely burned in an accident in the Philippines and spent approximately three years at the San Antonio detachment.



The Cateran Yomp

Scotland Highlands

From June 4-12, recovering service members, veterans, and WWR staff participated in a charity hike through the rugged terrain of the Cairngorm Mountains in Scotland. The Cateran Yomp is a 54 mile march, which the Marine team completed in approximately 24.5 hours. Hosted by the British Army, the Yomp challenges individuals to achieve personal distance goals while interacting with recovering service members from around the world. Regardless of age, disability, or circumstance, the focus is on creating resiliency and building relationships.



Human Engineering Research Lab (HERL)

University of Pittsburgh, Pennsylvania

Transitioning Marines were able to participate in the HERL Awareness Day, which introduced the process of appliance creating, product testing, seeking endorsement approval, and distributing products to users. The opportunities for education and internship include fields of engineering, kinesiology, and logistics. Each attendee created a titanium multipurpose tool with the United States Marine Corps emblem as a take-away.



Upcoming Events

2019 Modern Day Marine

17-19 September 2019

Marine Corps Base, Quantico

WWR plans to see you this year at Modern Day Marine. Stop by and visit our booth to learn about WWR programs and services. Modern Day Marine is co-sponsored by Marine Corps Base, Quantico, and the Exposition's home base.

<https://www.marinemilitaryexpos.com/modern-day-marine/home/>



2019 Wounded Warrior Education and Hiring Expo

10-12 September 2019

Woodbridge, VA

The first expo hosted by WWR will bring together employers, educators, administrators, advisors and job seekers in an open environment to learn and grow together toward productive futures for organizations and individuals. All active duty, reserve, and veteran service members and their spouses are welcome to attend the expo. Workshops and one-on-one sessions will be available for active duty personnel to learn about transition opportunities, helpful tips for building resumes, preparing for interviewing, and networking.

www.woundedwarrior.marines.mil/2019WWRhiringexpo/



2020 DoD Warrior Games Announced—San Antonio Texas

21-28 September 2020

San Antonio, Texas

Mark your calendars! The Marine Corps will host the DoD Warrior Games for the second time. Next year, the city of San Antonio, Texas, will be the site of the games. We are excited to bring the games to Military City USA. #LiveWithoutLimits

www.dodwarriorgames.com



Calendar

This Quarter

- ◆ WWR visit with Tunisian Government, 1-5 April.
- ◆ Archery Challenge, 17-21 April, Camp Lejeune, NC.
- ◆ FBI team-building event, MCB Quantico, VA, 22 May.
- ◆ French Delegation Visit, Marine Corps Base Quantico, WWR headquarters, 19 June.
- ◆ 2019 DoD Warrior Games, Tampa, FL, 21-30 June.

Next Quarter

- ◆ Section leader training working group, Marine Corps Base Quantico, 12-16 August.
- ◆ 2019 Wounded Warrior Hiring and Education Expo, Hilton Garden Inn, Woodbridge, VA, 10-12 September.
- ◆ Modern Day Marine Expo, Marine Corps Base Quantico, 17-19 September.
- ◆ WWCC will initiate new support to Marine 4 Life call center efforts, July.